

## Getting started

Please call to schedule an appointment with the Tenant Support Specialist. Home visits are available to tenants physically unable to come into the office.

### Southgate Apartments Tenant Support Specialist

2100 California Street  
Carson City, Nevada 89701  
Phone: (775) 887-1747 ext 32  
Fax: (775) 887-1791

Office hours: Monday-Thursday, 9am-4pm

### Yerington Manor Tenant Support Specialist

101 South Mountain View  
Yerington, NV 89447  
Phone: (775) 463-1386  
Office hours: Last Tuesday of the month, 9am-3pm

## Community Resources

**Social Security Administration**  
(800) 772-1213

**Medicare**  
(800) 633-4227

**Energy Assistance**  
(866) 846-2009

**State Medicaid/  
Welfare Dept.**  
(775) 684-0800

**State of Nevada  
Division of Aging**  
(775) 687-4210

**Nevada Senior Rx**  
(775) 687-7555

**NV Energy**  
(800) 962-4167

**Southwest Gas**  
(775) 882-2126

**Carson City Senior  
Citizen Center**  
(775) 883-0703

**Yerington Senior  
Center**  
(775) 463-6550

**Carson City Sheriff's  
Dept.**  
(775) 887-2500

**Yerington Sheriff's  
Dept.**  
(775) 577-5029

NEVADA RURAL HOUSING AUTHORITY

# Tenant Support Services



*"This is not a service seniors receive in private rentals. It is absolutely a plus."*

—Tenant satisfaction survey respondent at Southgate Apartments



3695 Desatoya Drive  
Carson City, Nevada 89701  
nvrural.org

Main Office: (775) 887-1795  
Fax: (775) 887-1838  
TDD: (800) 545-1833 ext. 545



Getting you home

## Preserving your independence

Southgate Apartments and Yerington Manor are communities developed through Nevada Rural Housing Authority (NRHA) to offer low income seniors and disabled individuals the opportunity to live independently as they age. The support of an onsite Tenant Support Specialist helps ensure successful independent living for all residents.

### Services coordinated by the Tenant Support Specialist:

Activities of daily living

- Housekeeping
- Grocery shopping
- Meal preparation
- Personal care
- Medical appointments
- Finance

### Entitlements and benefit programs

- Social Security
- Medicare & Medicaid
- Food Stamps
- Veterans' benefits
- Social Security Disability Income
- Supplemental Security Income
- Energy Assistance

### Access to durable medical equipment

#### Transportation

#### Family Support

#### Crisis Intervention

#### Mental Health/Substance Abuse

#### Consumer Fraud

#### Legal Referrals



## Southgate Onsite Programs & Services

### Transportation

Provides JAC & JAC Assist bus tickets for income eligible residents

### Computer class scholarship

Provides scholarships to residents to attend an Introduction to Computer Class

### USDA Food commodities

Every other month (must be income eligible)

### Food bank

Once a month (must be 62 or older and income eligible)

### Farmers market coupons

Offered once a year in the Spring (must be 62 or older and income eligible)

### Monthly community resource presentations

Information session open to all residents